AUDIT OPINION RATINGS / LEVELS OF ASSURANCE

| Opinion Rating | Risks Identified | Report Recommendations |
|-----------------------|-------------------------|--|
| Good | Minimal | Minor |
| Satisfactory | Some | Some changes in procedures etc needed |
| Adequate | Many | Some significant changes needed |
| Unsatisfactory | Major | Fundamental changes needed |

Basis of Audit Opinion Ratings – operated until 31/03/12

Basis of Audit Level of Assurance – operated from 01/04/12

| Assurance Level | Basis | Description |
|--------------------------|---|--|
| High Assurance | Recommendations for ineffective controls affecting the material areas of the service are not High or Medium Risk. Any recommendations are mainly Good Practice with few Low Risk recommendations. | There is a sound system of internal control designed to achieve the system objectives and the controls are being consistently applied. |
| Substantial Assurance | Recommendations for ineffective controls affecting the material areas of the service are not High Risk. Occasional Medium Risk recommendations allowed provided all others are Low Risk or Good Practice | There is generally a sound system of internal control but there is some scope for improvement as the ineffective controls may put the system objectives at risk |
| Moderate Assurance | Recommendations for ineffective controls affecting the material areas of the service are at least Medium Risk | The ineffective controls represent a significant risk to the achievement of system objectives |
| Limited Assurance | Recommendations for ineffective controls affecting the material areas of the service are High Risk | The ineffective controls represent unacceptable risk to the achievement of the system objectives |